

HR Synchronisation

Disclaimer:

The Knowledge Base is our platform to share information with our customers and provide you with a 'help me, help myself' environment. The guides and documents provide step by step solutions to assist you with your queries based on the acquisition of solutions from previous enquiries.



Important Note

- The information contained in these articles should be treated as guidelines.
- Some articles are version and build specific.
- Articles may not be applicable to all environments.
- If the proposed solution is not successful, please post your comments below or contact the Sage Pastel Payroll and HR Department directly on (+27)11 304 4486 or Support.HRandPayroll@sage.com.

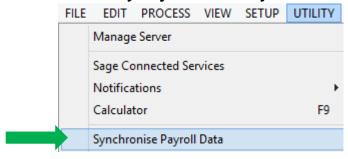
FAQ

Question:

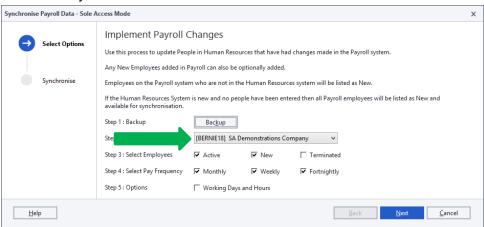
How do I Synchronise my Payroll data in to HR?

Solution:

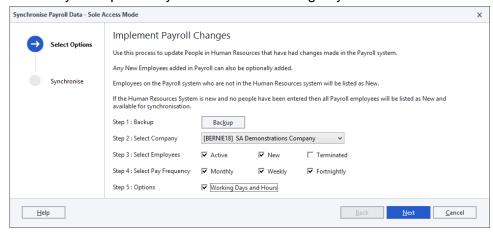
1. Click Utility...Synchronise Payroll Data.



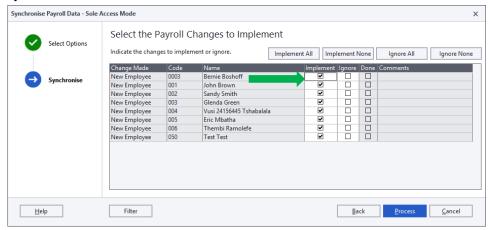
- 2. Select to create a backup.
- 3. Ensure the correct Payroll Company folder is select which generally is automatically entered.



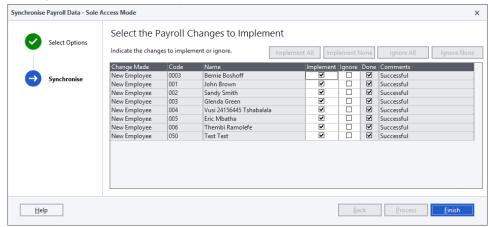
- 4. Select the employees you wish to synchronise
- 5. Select the different pay frequencies you wish to synchronise.
- 6. Select if you require to synchronise the working days and hours to HR.



7. Ensure there is a tick under "**Implement**" next to each employee that you wish to synchronise to HR.



- 8. Click Process
- 9. Once you confirm that the process has a comment "Successful", Click Finish.



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