

Download Team Viewer 9

Disclaimer:

The Knowledge Base is our platform to share information with our customers and provide you with a 'help me, help myself' environment. The guides and documents provide step by step solutions to assist you with your queries based on the acquisition of solutions from previous enquiries.



Important Note

- The information contained in these articles should be treated as guidelines.
- Some articles are version and build specific.
- Articles may not be applicable to all environments.
- If the proposed solution is not successful, please post your comments below or contact the Sage Pastel Payroll and HR Department directly on (011) 304 4300 or support.pastelpayroll@sage.com.

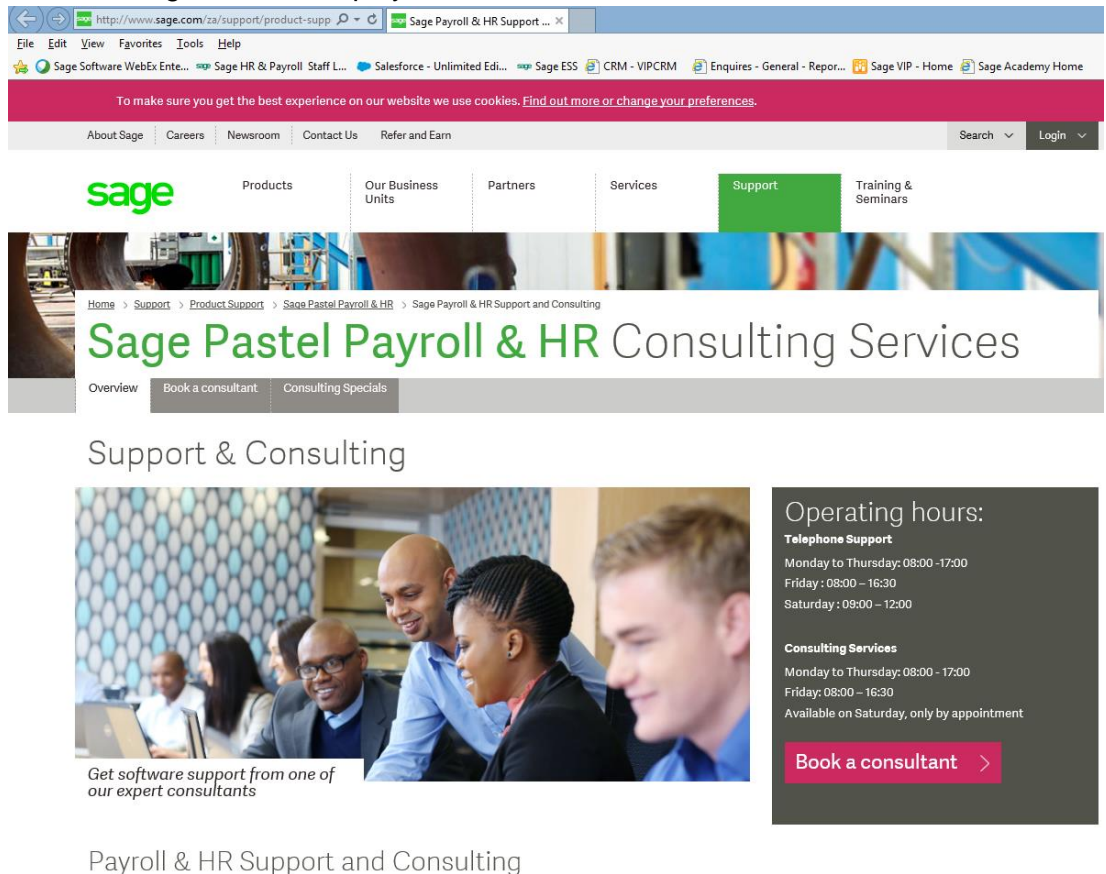
FAQ

Question:

How do I download Team Viewer 9?

Solution:

1. Please select on the below URL
<http://www.sage.com/za/support/product-support/sage-pastel-payroll/consulting-services>
2. The following screen is displayed:



The screenshot displays the Sage website's support page for Pastel Payroll & HR Consulting Services. The page features a navigation bar with links for 'Products', 'Our Business Units', 'Partners', 'Services', 'Support', and 'Training & Seminars'. Below the navigation is a breadcrumb trail: 'Home > Support > Product Support > Sage Pastel Payroll & HR > Sage Payroll & HR Support and Consulting'. The main heading is 'Sage Pastel Payroll & HR Consulting Services', with sub-links for 'Overview', 'Book a consultant', and 'Consulting Specials'. A section titled 'Support & Consulting' includes a photograph of three consultants working together. To the right of the photo is a box containing 'Operating hours' for Telephone Support and Consulting Services, and a prominent 'Book a consultant' button.

Support & Consulting

Get software support from one of our expert consultants

Payroll & HR Support and Consulting

Operating hours:

Telephone Support
Monday to Thursday: 08:00 - 17:00
Friday: 08:00 - 16:30
Saturday: 09:00 - 12:00

Consulting Services
Monday to Thursday: 08:00 - 17:00
Friday: 08:00 - 16:30
Available on Saturday, only by appointment

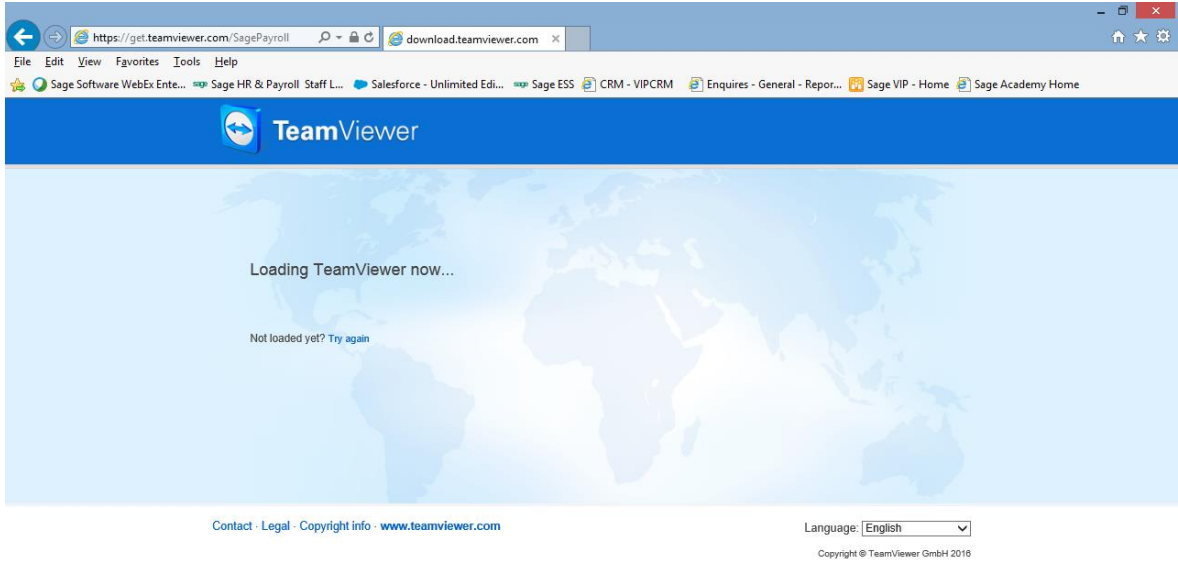
[Book a consultant](#)

3. Scroll down on the screen in order to view the options available for selection.
4. There is a heading “**Team Viewer**”. Please select the “here” to download Team Viewer 9.

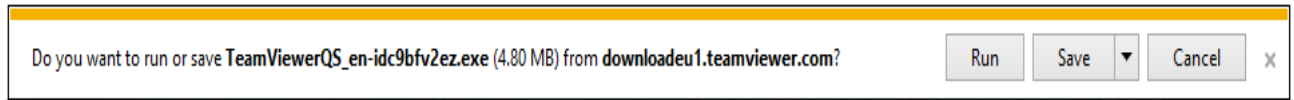
Team Viewer

Click [here](#) to download Team Viewer.

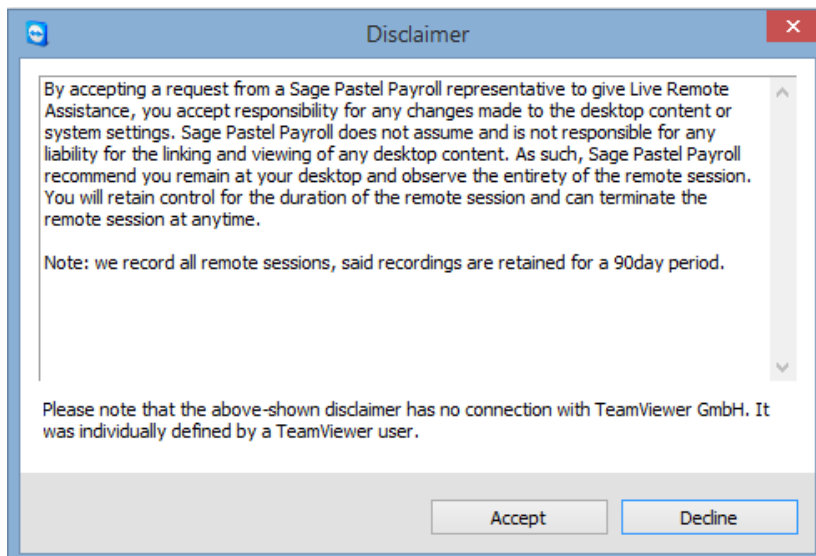
5. The following screen is displayed:



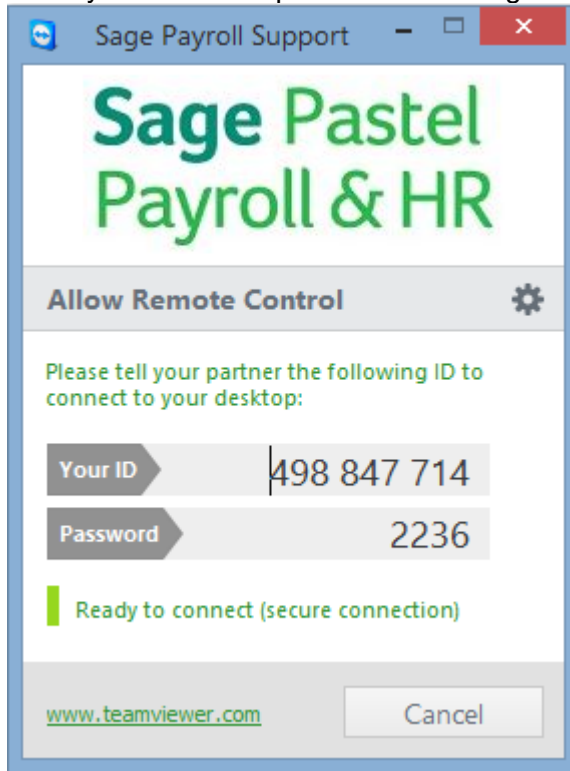
6. You will be prompted to Run, Save or Cancel the installation file. Select to **Run** the file.



7. Once the download has successfully completed the following screen is displayed.
8. Read the terms and conditions and accept them in order to continue with the installation.



9. Once you have accepted the license agreement the following screen is displayed:



10. Please supply your consultant with **Your ID** as well as the **Password**.